FY26 IMPACT REPORT

What it takes to *come home.*

Thousands of our neighbors took steps toward home in FY26, and thousands more still need that opportunity.



LifeMoves

BREAKING THE CYCLE OF HOMELESSNESS

What it takes *to come home.*

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You can help make the next journey home possible.

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This work is possible because we do it together.

/ 01

MESSAGE FROM NICK AND MEL

A bed is the beginning. Home is the goal.

Our responsibility isn't simply to serve more people. It's to continually improve how we help people move from homelessness toward a permanent home—and stay there.

Thank you for your partnership and for making this work possible.

Every person deserves a safe place to call home. Yet across Silicon Valley, thousands of our neighbors continue to face homelessness, and the path from a night of safety to lasting housing is rarely simple.

At LifeMoves, we know that a bed can provide safety tonight. But what happens next matters just as much. Coming home takes trust built over time, support tailored to each person's needs, access to the right services at the right moment, and people willing to keep showing up.

In FY26, thousands of people turned to LifeMoves for a safe place to begin and support for what came next. We helped people move into permanent homes and remain housed, while using data to better understand what helps people move forward and where we can improve outcomes.

None of this work happens alone.

First, to the individuals and families we serve: thank you for allowing us to be part of your journeys. Your courage, determination and trust inspire us to bring our best every day and continually strive to do better.

To our **LifeMoves employees**, thank you for showing up every day with compassion, persistence and a commitment to treating every person with dignity. The impact reflected in these pages is made possible by your work.

And to our **donors, public agency partners, service partners, volunteers and community supporters**, thank you for investing your time, resources and trust in this work. Your commitment helps create more opportunities for our neighbors to find—and keep—a home.

As we look ahead, we are building on what we learned in FY26. We will strengthen what works, address gaps, deepen partnerships and pursue new approaches that help more people reach permanent housing and stay there.

The pages that follow share the people, progress and evidence behind this year's impact, and what it truly takes to come home.

In Gratitude,



Nick Hodges
Interim Chief Executive Officer



Melissa Selcher
Chair, Board of Directors

/02

Our year *in numbers*

In FY26, thousands of people turned to LifeMoves for a safe place to begin and support for what came next.

6,082

neighbors supported across LifeMoves programs

Nearly 1,200 were children.

93%

received intensive, individualized services

1,525

people moved into permanent homes across LifeMoves programs

92%

of clients who secured permanent housing remained housed for at least 12 months

524,943

nights of shelter provided—the most in LifeMoves history

>2

people moved indoors, every day, with support from LifeMoves outreach teams



/03

CLIENT STORY

A safe place *to begin again*

After a divorce left her without stable housing, Stephanie was living on Social Security and struggling to find an affordable place to live. For several days, she slept in her car.

When Stephanie arrived at LifeMoves, she was scared and unsure of what came next. What she found was a safe place to stabilize—and support built around what she needed to begin moving forward.

Stephanie connected with therapy and healthcare, stabilized her medications, and began addressing depression and anxiety.

With greater stability, Stephanie could focus on her health, navigate the housing process and begin thinking about her future beyond homelessness.

Eventually, **Stephanie moved into a permanent home of her own.**

Her journey reflects something we see every day at LifeMoves: the path home looks different for every person. Progress can begin with a safe place to stabilize, support built around the person, and the dignity and opportunity to move forward.

This story is based on the experience of a real LifeMoves client. Her name and identifying details have been changed to protect her privacy. The accompanying image does not depict the client.

"Once I was able to get those things together, I was able to really succeed at everything else."

/ 04

Sometimes the breakthrough is *showing up again tomorrow.*

For years, Michael lived outside and watched outreach workers come and go. After decades of homelessness, he had learned to be skeptical of promises. Why would this time be any different?

Then a LifeMoves outreach case manager began showing up. Day after day. When appointments were missed, the team came back. When progress was slow, they kept showing up.

Over time, Michael began to trust that this might be different. He accepted help and eventually entered the LifeMoves Navigation Center. Even after a setback returned him to the encampment, LifeMoves didn't give up. Staff continued to check in, rebuild trust and help him take the next step.

Today, Michael is no longer living in the encampment. He has stabilized his health, reconnected with family and begun rebuilding his life as he works toward permanent housing.

His journey is a reminder that trust isn't always built in one interaction. Sometimes progress begins simply because someone comes back tomorrow.

This story is based on the experience of a real LifeMoves client. His name and identifying details have been changed to protect his privacy. The accompanying image does not depict the client.

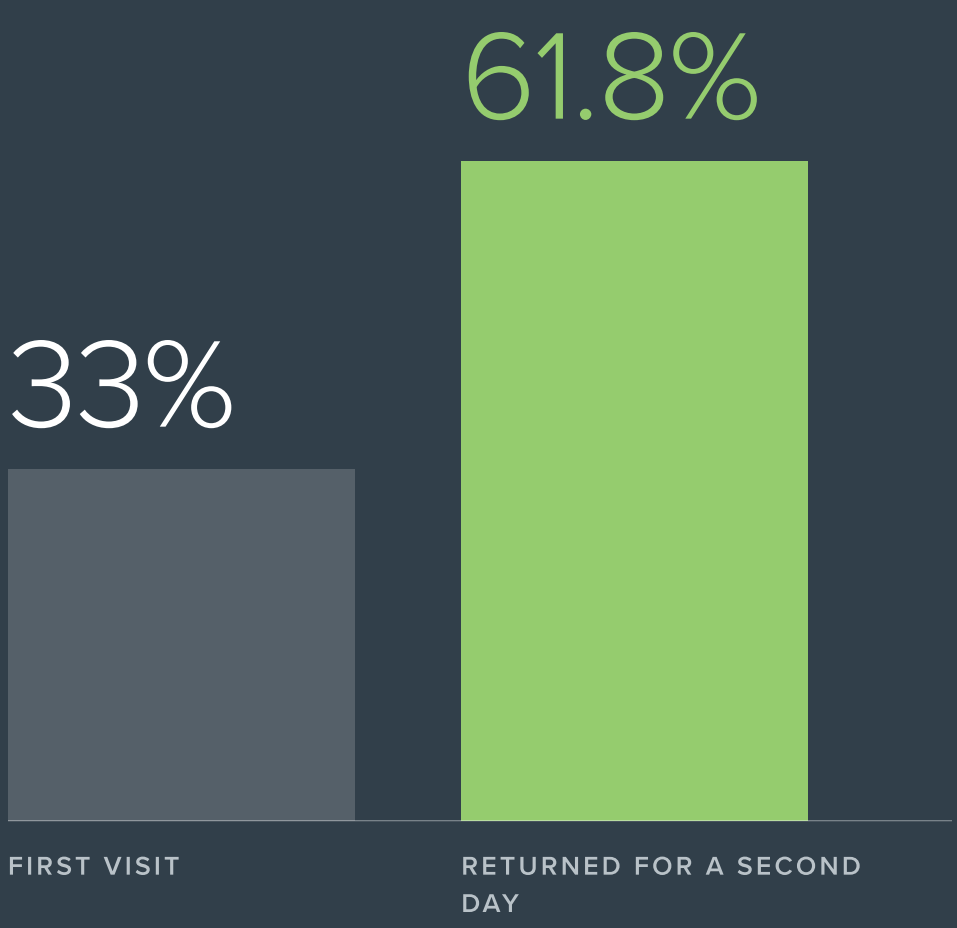


Shelter entry nearly doubled among Homeless Outreach Team (HOT) clients who returned for a second day of service.

WHAT WE LEARNED

Our research helps us better understand what may contribute to outcomes like these: more frequent and intensive engagement was associated with a greater likelihood that unsheltered homeless clients will say yes to shelter.

Sometimes that means showing up again tomorrow.



Share of Homeless Outreach Team (HOT) clients who entered shelter, by visit — LifeMoves research.

WHY IT MATTERS

Trust isn't always built in one interaction. Our data reinforces what outreach teams see every day: continuing to engage, respond and build trust can help create the opportunity for someone to take the next step. Sometimes that means showing up again tomorrow.

770

PEOPLE CONNECTED TO HOUSING

In FY26, LifeMoves outreach teams connected 770 people to housing (including shelter, temporary beds, and permanent housing)—a 8% increase over FY25—even as the number of people served remained essentially unchanged.

More people moved toward housing without a meaningful increase in the number of outreach clients served.

+80%

Shelter entry rose above 80% when HOT clients received 2 or more than one service during a visit.

+25.6%

Each additional day of Encampment Resolution Funding (ERF) staff interaction increased the odds of shelter placement by 25.6%.

/05

There is *no one path* out of homelessness.

Every person's journey is different. So is the support they need to move forward.

At LifeMoves, interim housing provides a safe place to begin. From there, our teams work with each person to understand their goals, challenges and circumstances, and build support around what they need.

That may include **case management, housing navigation, employment support, access to benefits or behavioral health services.** The goal isn't to move everyone through the same set of services. **It's to help each person overcome the barriers standing between them and a home that lasts.**

In FY26, **93% of LifeMoves clients received intensive services**, with case management and support tailored to their individual needs and circumstances.



93%

of clients received intensive, individualized services

One service.
Significant potential.

Our behavioral health research offers a powerful example of why individualized support matters. Among single adults, clients who received six or more therapy sessions were:

Nearly 2×

as likely to exit to permanent housing

compared with clients who were referred but did not engage.

More than 2×

as likely to increase their income

compared with clients who were referred but did not engage.

Yet today, behavioral health services reach only about:

8% of clients in LifeMoves interim supportive housing.

The need is significant: **58%** of clients entering the program presented with moderate-or-higher depression, **63%** with anxiety and **47%** with stress.

The opportunity is clear.

The findings point to the potential of sustained behavioral health support—but too few clients can access it today. Reaching more people will require greater investment and stronger partnerships. With additional philanthropic investment, healthcare partnerships and new funding models, LifeMoves can expand access to behavioral health services and help more clients receive the individualized support they need to move forward. When we can bring more of this support to more people, we create stronger pathways toward a permanent home.

/ 06

More people need *a place to begin.*

Moving toward a permanent home is difficult when you don't have a safe place to sleep, store your belongings or focus on what comes next.

Interim supportive housing creates that starting point. It provides immediate safety while connecting people with individualized services and support that can help them move toward permanent housing.

Working alongside public and private partners, LifeMoves has expanded interim housing capacity across **San Mateo and Santa Clara counties**—creating more places where people can come indoors, regain stability and begin working toward a home that lasts.



LifeMoves | Haven Family House



Santa Clara Family Community Rendering | Coming in 2027

NEW IN FY26

Palo Alto opens its doors

At the end of FY26, LifeMoves welcomed the first clients to a new interim housing community in Palo Alto—expanding the region's capacity to help individuals and families move from homelessness toward permanent housing.

LifeMoves Palo Alto serves both single adults and families, pairing private units with intensive case management and services including housing placement, employment support, behavioral health, children's services and other individualized supports.

The community was made possible through a partnership among the City of Palo Alto, State of California, Santa Clara County, Sobrato Philanthropies and LifeMoves.

It represents what is possible when public and private partners come together around a shared goal: creating more places for people to come indoors and begin moving toward home.

88 private units

Up to 136 people at a time

200+ people expected to be served annually

COMING NEXT

A new place to begin for families

Santa Clara Family Community — LifeMoves' next site will create **30 private units** for families with children experiencing homelessness, serving **up to 90 people** at a time. Developed in partnership with the **City of Santa Clara and County of Santa Clara**, the community will give families a safe, private place to stabilize while connecting them with individualized services and support designed to help them move toward permanent housing.

30 private family units

Up to 90 people at a time

/07

Learning what helps *people move forward.*



Serving more people matters. But so does understanding whether what we do is helping people achieve better outcomes.

LifeMoves is using data and research to examine our work more closely—understanding what is helping people move forward, where outcomes can improve, and what we can do in response.

	WHAT WE LEARNED	WHAT WE'RE DOING
PERSISTENT OUTREACH MATTERS	More frequent and intensive engagement was associated with a greater likelihood of saying yes to shelter.	Strengthening outreach strategies that prioritize consistent engagement, relationship-building and connections to multiple services.
SUSTAINED BEHAVIORAL HEALTH SUPPORT IS LINKED TO STRONGER OUTCOMES	Among single adults, clients who received six or more therapy sessions were nearly twice as likely to exit to permanent housing and more than twice as likely to increase their income compared with clients referred but not engaged.	Working to expand access to behavioral health services and pursuing partnerships and new funding that can help us reach more clients.
EQUITY GAPS REQUIRE TARGETED ACTION	Our research identified disparities at critical points on the path to permanent housing, including access to interim housing and housing subsidies.	Using these findings to better understand the barriers contributing to those disparities and target interventions where outcomes can improve.

What we learn shapes *what we do next.*

The more we understand about what helps people move forward—and where our programs and systems can work better—the better we can serve the people who depend on them.

Our commitment is to keep asking questions, follow the evidence and use what we learn to improve client outcomes.

Explore the research →

From expanding capacity *to deepening impact.*

/ 2021–2025

Building the foundation

LifeMoves' previous strategic plan focused on expanding interim housing capacity, strengthening services and investing in the people, partnerships and infrastructure needed to serve more neighbors across Silicon Valley.

That work helped bring new interim housing communities online, including Mountain View and the San Mateo County Navigation Center, with Palo Alto opening at the close of FY26. Together, these investments created more places for people to come indoors, regain stability and begin their journey toward permanent housing.

The plan also laid the groundwork for stronger client experiences, improved operations and more data-informed approaches to serving our neighbors.

/ FY27–FY29

Deepening our impact

With expanded capacity and a stronger foundation, LifeMoves is entering its next chapter with a sharper focus on permanent-housing outcomes.

The priority now is to make the most of the capacity we've built—strengthening pathways to permanent housing, improving long-term stability and applying what we're learning to help more people succeed.



From more places to begin *to more people reaching home.*

/08

Turning progress into *greater impact.*

Our FY27–FY29 Strategic Plan sets a clear direction for the next three years, guided by one goal: **help more people move into permanent homes and stay there.**

Here's how we'll get there.

/01

Help more people reach home.

We will strengthen housing navigation, coordinate services around each client's needs and work with housing and community partners to address barriers to permanent housing. We'll use client data to identify where progress slows and focus resources on helping more people successfully move from interim housing into a home.

/02

Help more people stay home.

Moving into permanent housing is an important milestone. Staying housed is the goal. We will strengthen connections to ongoing services and community resources, improve coordination with partners and use housing retention data to identify where additional support can help clients maintain stability.

/03

Bring more of what works to more people.

We will put our research into practice—strengthening persistent outreach, expanding access to behavioral health support and testing approaches that show promise. We'll use data to measure results, improve our programs and direct investments toward the strategies that produce stronger outcomes.

Our success will be measured not simply by how many people we serve, but by how many find a permanent home—and stay there.

Explore the FY27–FY29 Strategic Plan →

/09

You can help make the next journey *home possible.*

In FY26, 1,525 people moved into permanent homes through LifeMoves programs. And among clients who had secured permanent housing, 92% remained housed for at least a year.

Those outcomes don't begin with a set of keys. They begin with someone showing up. A safe place to sleep. Support built around the person. Help navigating housing, employment, benefits and health. And the time and stability to take the next step.

Your support helps make that journey possible.

When you give to LifeMoves, you invest in the people, services and solutions that help our neighbors move from homelessness toward permanent housing—and stay there. You help us reach more people, expand access to critical support and strengthen the approaches that are improving outcomes.

There are more neighbors ready to take that journey.

Your gift is an investment in what it takes to come home, and stay home.

1,525

people moved into permanent homes

Help make the next journey home possible.

Give today.



/10

This work is possible because *we do it together.*

To our donors, partners, volunteers, employees and community of supporters: thank you. Every outcome reflected in this report is made possible by people who believe our neighbors deserve dignity, opportunity and a path home.

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A safe place to begin.
Someone who keeps showing up.
Support built around the person.
A path to lasting housing.

And a community willing to make it possible.

In FY26, thousands of our neighbors took steps toward home.
There are thousands more who still need that opportunity.

Together, we can help more of our neighbors find—and keep—a home.

FY26 IMPACT REPORT

Home is *the goal.*

Together, we can help more of our neighbors get there—and stay there.



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